

RHA COVID-19

HCV Landlord

February 1, 2021



The following updates will take effect until further notice:

- The RHA is open to the public on Mondays and Tuesdays of each week.
- Office staff can be contacted via Assistance Check, email, phone and by appointment.
- All biennial inspections will be conducted physically unless the family requested a Remote Virtual Inspection.
- New Unit Inspections are being conducted physically. During physical inspections, the inspector will wear a protective shield and gloves. (Shoe booties and disposal PPE dress are available upon request).
- Quality Control Inspections are postponed the rest of the year.
- The RHA will continue to make payments on behalf of our tenants whose leases have expired unless the housing authority is notified the tenant has moved out.
- Mutual Rescission will be sent via DocuSign as much as possible. Please sign and return.
- Families who have maxed out of the program for 6 months paying all their rent may be reinstated if the family experiences a change in income due to COVID.
- RHA will temporarily allow a family to exceed the two-person maximum per bedroom if COVID-19 related
- Landlord payments will continue to be processed but delays may occur.
- **Your tenant(s) cannot receive assistance for their rent portion from any other assistance program since they are already receiving housing assistance from RHA.**
- If you have tenants that are having issues paying their current rent, please inform your tenants to contact the RHA as soon as possible. Please contact the RHA, as well, if your tenants have not paid their portion of rent.

We will continue to provide updates as they are available and if you have any questions or concerns, check our website at www.rosenbergha.org.

Stay safe,
Kimberly Brown
Executive Director
Rosenberg Housing Authority