

RHA COVID-19

Housing Choice Voucher Participant

February 1, 2021

The following updates are currently in effect until further notice:

The eviction moratorium has been extended through March 31, 2021. Discuss your options with your landlord if you are behind on your rent- you must pay all back rent to your landlord. You cannot receive assistance with your rent from any other assistance program since you are already receiving housing assistance.

- Report changes via Assistance Check; email to rha@rosenbergha.org; or a request dropped off through drop slot at office.
- The RHA is open to the public on Mondays and Tuesdays each week.
- Communication with housing personnel may be scheduled virtually using your smart phone or lobby computers
- All biennial unit inspections will proceed physically unless you request a remote virtual inspection.
- New Unit Inspections are being conducted using physically. During physical inspections, the inspector will wear a protective shield and gloves. (Shoe booties and disposal PPE dress are available upon request).
- Requests to port out of RHA are being processed normally.
- The RHA will currently allow a family to be absent from their unit greater than 180 days for COVID related reasons.
- If you have MAXED OUT of the program and there is a change in your income due to COVID, contact the RHA immediately for possible re-instatement.



- For COVID related reasons, the RHA may allow the occupancy of a unit to exceed 2 people per bedroom.
- The RHA will still process requests for protections under the Violence Against Women Act. Shelter-in-place policies in the U.S. do not require anyone to stay in a violent or unhealthy situation. Police officers can still visit any facility that is restricting visitors and respond to 911 calls
- **Annual Recertifications will not be held in person.** Return your packet through Assistance Check, drop them in the drop slot in the door or email them to rha@rosenbergha.org. Provide **ALL** supporting documents in your packet (check stubs, award letters, child support verifications, etc.). Your letter regarding your certification will have a link to watch an Annual Briefing Video. (This may be scheduled inside the LOBBY)
- Participants continue to be required to reporting interims (changes) to household income and composition; however, interim increases will not be processed

We will continue to provide updates as they are available and if you have any questions or concerns, check our website at www.rosenbergha.org.

Stay safe,
Kimberly Brown
Executive Director
Rosenberg Housing Authority